

RESOLVING CONFLICTS



**Listen more
Speak less**



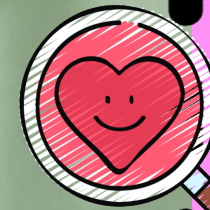
**LEARN
HER
STORY**



**Develop good
communication
habits**



**Conflict
Resolution**



**Identify
the
problem**



**Pre-empt
conflicts by
consideration**



**Turn
conflicts into
advantage**

HOW TO
LISTEN
EFFECTIVELY

Navigate thru
the Doubts

Learn about
her background




Invest Time
for Your
Relationship

Explore
the gaps
in comms



 **Listening
Habits To
Develop**

 Search out
GAPS leading
to conflict

Terms used
must be
unpacked

